

## SUMMARY OF HIA'S ACTIVITIES - 2014

### Activities in Hungary - 50 social services in 10 cities

#### Assistance for families, children

Temporary home was provided for 200 parents and children. 1500 children received regular assistance in our centers to promote their catch-up. Our Aid Center provided assistance to 18 600 families in 2014.

**Assistance to families facing a crisis:** A separate institution – HIA's National Aid Center – managed the individual requests arriving to the organization during 2014 as well. The center was able to help – mainly through in-kind assistance – in more than 18 696 cases but other clients were also informed by our staff members on what kind of assistance they are entitled to through the state welfare system.

**Children's development:** Children's development and promotion of their catch-up were given priority in 2014 as well: more than 1500 children took part regularly in our development programs. Variety of our development activities (hippo therapy, movement therapy, adventure programs, and coaching, creative occupations, special educational and psychological services) and personalized development plans give a chance for change.

During 2014 a new Craft Nook was handed over in Miskolc, 2 camps were organized for needy children, the 'Tanoda' (after-school) program continued in Olaszliszka and school supplies were provided for 1000 children throughout the country to ease the burden linked to start of the school-year – just to mention a few of the priority projects of our 8 centers.

**Way out of poverty:** We maintain temporary shelters for families that had lost their homes already in 5 towns (Budapest, Kastélyosdombó, Miskolc, Orosháza, Szolnok). These institutions allow families to stay together and also help them to move forward.

Our **model program in Kastélyosdombó** continued in 2014: families moving into the special temporary family shelter acquire agricultural and animal husbandry knowledge and then – breaking out of their independence on the state welfare system – they may start an independent new life in so-called 'life-changing' houses provided by HIA. In the

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autumn of 2014 two families – with 5 and 8 children – that completed the program successfully could move out to their independent homes located in Kastélyosdombó.

Owing to our **TANDEM program** we were able not only to provide more effective care for families in HIA's institutions but Hungarian NGOs were also supported in a total value of more than HUF 200 million.

## Assistance to the homeless

### 1000 homeless received continuous help

Our organization has been maintaining homeless care services in three towns already in 2014: in Budapest, Debrecen and Gyula. In addition to the possibility to warm up, bathe and eat, our institutions also offered the following services: personalized help and counseling in official matters, job-search; chance for reintegration into society. The street and micro-regional outreach services provide regular assistance not only to people living in the streets but also to those living in the farmlands, or seeking shelter in the outskirts of towns in tent-like makeshift huts. In 2014 our Gyula center was completely renewed thus even more homeless persons of the town could receive effective assistance. Apart from daily food distributions more than 10 000 portions of hot meals were offered for the needy ones during the Advent distribution in 2014 as well.

## Assistance for addicts

### Our centers provided comprehensive help to addicts at four locations of the country (Budapest, Debrecen, Kastélyosdombó and Szolnok)

An important but rarely highlighted field in creation of equal opportunities is when we try to help someone to get rid of his/her addiction. Our centers provided comprehensive help to addicts at four locations of the country (Budapest, Debrecen, Kastélyosdombó and Szolnok) in 2014. Game with limits: Prevention and treatment of gambling addiction is targeted by our three-year model program (2013-2015) being implemented in cooperation with Szerencsejáték Zrt. (Hungary's largest gaming service provider) in Debrecen. We draw young people's attention to dangers of gambling in a playful but meaningful way in the frame of the program.

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## **Support to job-seekers**

**Assistance was provided for 1000 disadvantaged unemployed individuals – 40-70% of job-seekers enrolled in the program found jobs in 180 days**

Owing to the support of the program called 'Assistance by Soproni which feels good' our activities assisting job-seekers have significantly expanded in 2014. HIA has opened new Ygen Human Resource Centers, organized job-seeking days all over the country and launched free telephone counseling which is available to anyone from any part of the country.

## **Assistance to victims of abuse**

In 2014 we paid special attention to victims of intimate partner violence. Our Protected Shelter provided housing and shelter for 93 families – mothers and children fleeing from violence; parents and children escaping from abuse were also received in three temporary family shelters maintained by HIA. A national campaign titled 'Recognize it' started in the spring and in the autumn to provide practical assistance to parents and children in how to notice signs of abuse as soon as possible and to inform them where they can seek help.

## **Assistance to victims of disasters**

Our rehabilitation program started in 2013 after the Danube floods was continued in 2014. We provided emergency assistance to victims of natural disasters – including the flood and storm damages in Zala county - at several locations of the country in 2014.

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## INTERNATIONAL ACTIVITIES – 2014



Hungarian Interchurch Aid has joined the humanitarian work carried out in the crisis zones with its two and a half decades' experiences. In Ukraine HIA headed the activities of the Geneva-based international ACT-alliance and started the aid work to help families fleeing from the fighting, and assist those being in need due to the economic consequences of the war. Apart from emergency assistance HIA played an important role in the rehabilitation works in Serbia and Bosnia, while in Northern-Iraq we provided food supplies for families fleeing from the Islamic State. In addition to humanitarian programs, we continued our international development projects in Belarus, Ukraine, Romania and Afghanistan.

### International Development and Humanitarian Department

Operational structure of the **Strategy and Development Unit** and the **Humanitarian and Development Department** has changed in 2014: experiences of the past few years have shown that more effective and more transparent operation requires closer coordination of the two departments thus the two units were merged which allows direct information sharing, a better division of labour between staff members involved in raising funds for projects and staff members responsible for project implementation.

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The newly formed **International Development and Humanitarian Department** is still responsible for preparing policy materials, proposals and draft plans that allow preparation of projects and model programs.

**Activities of the Department in 2014** were **determined by** assistance to victims of disasters – **heavy floods and landslides in Serbia and Bosnia, crisis in Ukraine** – that had occurred in our neighbourhood. In both countries HIA's activities are financed by several international donors within the framework of ACT Alliance.

Apart from humanitarian programs, implementation of **long-term development projects has also continued** including the project in **Belarus to promote rehabilitation of ex-convicts and programs that target disadvantaged families living beyond our borders** – in Ukraine and Romania.

The **'Food for work' program** continued in a greater extent than ever before in **Afghanistan**, providing assistance to several thousand individuals.

One of the main tasks of the Department is to raise funds for continuation of humanitarian and development activities performed in HIA's strategic regions (Central-Eastern Europe, Central Asia) and also to perform strategy work linked to the organisation's operation.

The department has also continued the cooperation with its international alliances (ACT Alliance, Aprovev, working under a new name: ACT Alliance Advocacy to the EU), keeps contacts and coordinates its activities with international organisations and donor agencies.

## INTERNATIONAL ACTIVITIES

### Afghanistan

HIA was performing intense coordination and development work in Afghanistan during 2014. It continued its Integrated Food Security Phase Classification (IPC) coordinator's role within the Food Security and Agriculture Cluster (FSAC) in the Northern part of the country. Besides, HIA signed an agreement with the Kabul office of UN's WFP (World Food Program) in March; the agreement provided further opportunities to implement additional food programs, cooperation in case of humanitarian disasters, school catering,

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food security and infrastructural development, capacity building for local state and non-governmental organisations.

**In 2014 Hungarian Interchurch Aid has implemented its largest scale food distribution program in Afghanistan within UN's World Food Programme. A total of 1.243,98 tons of food** were distributed in Samangan and Sar-e-Pul provinces (Northern Afghanistan) from March to June 2014. **6.911 households, a total of 48.377 persons received food** from this donation in the frame of 'food for work' program. Beneficiaries accomplished reconstruction and cleaning of 468,42 km of road and 180,38 km of irrigation canal. 514 khandas (catchments) and 9 smaller reservoirs were also cleaned by beneficiaries.

The program was managed by HIA's central office in Mazar-e-Sharif and field offices in Samangan and Sar-e-Pul provinces with a participation of 107 local staff member.

Prior to implementation of HIA's food program, there were heavy rains in Afghanistan. The resulting floods and landslides caused several hundreds of deaths – 32 people died in Sar-e-Pul and Samangan provinces. Victims of the natural disaster were also assisted by HIA's Food program.

## **Belarus – Rehabilitation of ex-prisoners**

**In 2014 HIA continued its two-year development program to promote reintegration of ex-prisoners in Belarus.** The project is financed by the EU and being implemented in cooperation with **Interchurch Mission Christian Social Service (IMCSS).**

Public press opening of the project took place in February 2014 at the Embassy of Hungary in Minsk. Social workers and project coordinators started their activities in February in three oblasts – Vitebsk, Gomel and Grodno. **Through HIA's reintegration project 26 former prisoners received individual counselling, 215 ex-convicts received information on employment opportunities.** One of them was involved in works connected with herb growing.

HIA has also organized **three roundtable discussions in the three oblasts** with the participation of local experts and **two national meetings** were held where actual situation, difficulties of ex-convicts' reintegration were talked over, suggestions were formulated to increase efficiency in this field. Preparing a strategic proposal package including innovative solutions has started.

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In July 2014 seven **Belarusian experts** (senior staff of the Ministry of Interior, Ministry of Labour and Social Affairs, leader of a monastery involved in ex-convicts' reintegration, NGO representatives) **took part in a study visit to Hungary**. The delegation met representatives of the Ministry of Interior, Hungarian Prison Service, National Labour Office and the Office of Public Administration and Justice. They got familiar with the legal background applicable to Hungarian prisoners, the prison network, its institutional and legal grounds, and also the development program being performed in prisons to promote labour market reintegration of convicts. HIA's Social and Development Centre in Kastélyosdombó was also visited by the delegation led by László Lehel president-director who presented the reintegration model-system running in this institution. The delegation also visited a prison in Miskolc where they could see how a Hungarian penal institution works, later they also met leaders of Hungarian NGOs dealing with this specific target group.

In October 2014 **three-day seminar was held in Minsk** for social experts of the government and local governments. The training intended to give an overview of new methods applied by HIA effectively in the field of labour-market and social assistance.

## Romania

### Distribution of school supplies in Tirgu Mures and its neighbourhood

Hungarian Interchurch Aid continued its school-start support for students in Romania, Transylvania. Owing to the fundraising campaign, almost **300 children in Maros County received new school supplies**. HIA's donation was supplemented with school supplies donated by staff of the Ministry of Human Resources of Hungary.

Hungarian Interchurch Aid has already provided assistance to **institutions of the Lazarenum Foundation (Tirgu Mures) and the 150 large families (1.000 persons, 470 children) being in their outreach** several times before. In 2014 an **aid shipment** was forwarded to them from Budapest which contained almost **4 tons of foodstuffs** (flour, rice, pasta, sugar, cooking oil, canned food, cacao, coffee, biscuits, tea, chocolate, cereal bars, Christmas fondants, Scrabble board game).

## Cambodia

**Hungarian Interchurch Aid has won a tender invited by the Foreign Ministry of Hungary** for reconstruction of a building in **Bakou settlement of Kandal district** that has been built from Hungarian support in the 1980s, and was working as an orphanage. Utilization level of the institution was very low, the building was dilapidated.

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The contract with the Ministry was concluded in 2013 and HIA made the technical survey of the buildings. HIA completed the procurement procedure in accordance with Hungarian legislation in 2014.

**In the second half of 2014 the reconstruction of two parts of the building has started in a territory of 1024 m<sup>2</sup>.** Reconstruction works in the two wings (514 and 507 m<sup>2</sup>) included the following: using gypsum panel with steel grid for the ceiling area; painting the external walls, painting the inner walls, reconstruction of wall skirting, partial replacement of doors and windows, sanitary replacement, maintenance and replacement of pipelines, water tanks.

Apart from reconstruction of the building and in addition to providing basic services for those admitted to the institution, HIA plans to introduce development and integration activities that contribute to decreasing poverty and social reintegration of former residents.

## Ukraine

### Support to disadvantaged children

*After-school program supported by the Foreign Ministry of Hungary*

HIA continued its program called “**Development activities for disadvantaged Beregovo children**” which aims to develop disadvantaged children living in Beregovo and its region in the frame of **after-school tutoring** and also to provide **capacity-building for Ukrainian NGOs**. A total of **60 children and 60 teachers were involved in the after-school activities. Five NGOs and educational institutions took part in capacity building** and have learnt the methods of the after-school program. Total number of **direct beneficiaries was 135 persons, 5 NGOs/institutions.**

*Support to children facing crisis in Beregovo*

The program financed by the **Swedish World Childhood Foundation** with the aim of improving mental, physical health and school progress of children facing crisis continued in 2014. **60 children (grade 5-9)** took part in **study groups** connected to sports, conservation of nature, drawing, cooking, photography and IT, self-knowledge and skills development.

*Integrated Education Program*

The program, that aimed to incorporate methods of **Complex Instruction Program** into school education of children and is financed from HIA’s own funds and also from funds of the **World Childhood Foundation**, has been launched in 2014. The program was realized with the cooperation of the **Secondary School in Jánosi (Beregovo district).**

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General objective of the project was to promote school results of **children with special needs** through methods of integrated education. **34 children were enrolled in the project** (grade 1-4).

#### *Humanitarian methodological training*

HIA continued its project called **'Promotion of humanitarian methodological training in Western Ukraine'** that had started in Transcarpathia in 2013.

The program aimed to disseminate HIA's results and experiences in fields of humanitarian assistance and cross-border cooperation, with particular attention to Western Ukraine.

## **Crisis in Ukraine – 2014**

Hungarian Interchurch Aid has been present in several regions of Ukraine since the clashes occurred in Maidan square in Kiev in February 2014. Due to the war situation evolved in Eastern Ukraine, number of IDPs increased to more than 1 million. HIA provided assistance both from national and international funds in several fields in Ukraine.

#### *Emergency assistance to the wounded of Maidan*

Responding to the emergency situation in Ukraine, **Hungarian Interchurch Aid was the first agency that has offered humanitarian assistance to the St. Michael's Cathedral in Kiev** whose monastery had been functioning as a **temporary hospital to help care for the wounded** since the beginning of clashes. **The aid shipment, handed over by HIA on 24 February 2014, was compiled of hospital equipment** (syringes, disinfectants, gloves, surgical instruments, bandages, cotton, blood products, catheters, infusion kits, painkillers, oxygen masks, splints – a total of 2507 items) required for care of the wounded who were in need of extended care.

#### *Rehabilitation program for doctors and nurses*

**With the support of the Ministry of Foreign Affairs and Trade of Hungary a rehabilitation program was organized** in Hungary for several groups of **doctors and nurses** who had ensured care for the wounded in Maidan square. Rehabilitation of both groups – following a short stay in Budapest – took place in Hajdúszoboszló where participants took part in different kinds of recreation programs.

#### *Humanitarian assistance for IDPs*

**HIA delivered aid packages to Ivano-Frankivsk and Lemberg** to support IDPs whose number was continuously increasing. While providing assistance, selection of locations and range of products were carefully selected based on the actual situation. **Priority was**

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**given to the most vulnerable groups requiring special care (women, children, large families)** and specific needs of different ethnic groups were also taken into account (e.g. when selecting foodstuffs for Crimean Tatars, Islamic religious requirements had to be considered).

*International coordination, partner network*

Apart from implementing humanitarian programs, **HIA was also involved in international coordination**, led discussions with UN agencies, took part in coordination and sectoral meetings, and also established a nationwide network for the implementation of future projects. **HIA's staff** members also **conducted a fact-finding mission from 17-24 March** to have an overview of the IDP situation in Western and Eastern Ukraine.

*Preparing further humanitarian assistance*

During November and December 2014 **HIA was preparing for a large-scale humanitarian program to be implemented within the ACT Alliance in 2015**. More than 18,000 IDPs will receive assistance in 10 regions (oblasts) of Ukraine: Transcarpathia, Ivano-Frankivsk, Lviv, Kherson, Kiev, Dnipropetrovsk, Donetsk, Luhansk, Kharkiv, Zaporizhia.

## **Bosnia-Herzegovina and Serbia**

### **Hungarian Interchurch Aid's aid humanitarian and reconstruction programs for victims of floods in Bosnia-Herzegovina and Serbia**

The floods and landslides that had occurred in May 2014 in Bosnia, Serbia and Croatia caused unprecedented devastation and casualties in the affected countries. Tens of thousands people have lost their homes. **HIA provided on-site assistance from the very first days in the form of foodstuffs and clothes** to families that had lost everything. In addition to HIA's own programs, **the agency took part in implementation of wide-scale international program in the frame of ACT Alliance** as the only Hungarian NGO.

*HIA's activities following the floods*

HIA organized its aid activities in the region in cooperation with its local partners (**Merhamet** in Bosnia and **Ecumenical Humanitarian Organisation** in Serbia).

- 300 persons were evacuated at settlement **Vogosca near Sarajevo** (Bosnia). Majority of families were accommodated in an unfinished hotel building. **HIA delivered sheets, underwear, clothes and kitchen utensils to 30 families.**

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- HIA distributed non-perishable foodstuffs, drinking water, disinfectants and clothes in **Doboj, Bosnia.**
- **Kosova village** is situated in the most seriously affected **Maglaj district, Bosnia.** Most houses of the 2000-dweller settlement were ruined, either by the floods or by landslides. **HIA handed over packages including blankets, bed linen to 100 individuals, mainly elderly over 60.**
- Families living in **Banja Luka** and its neighbourhood received **packages consisting of non-perishable foodstuffs, detergents, personal hygienic items, detergents and cleaning products** from HIA's staff members. Besides HIA supported families with new furniture, household appliances and tools.
- In **Sid, Serbia** aid packages including non-perishable foodstuffs, detergents and personal hygienic items were donated by HIA to **flood victims** who were **evacuated from Jamena**, a settlement in the neighbouring Voivodina.
- As a member of ACT Alliance, **HIA contributed to reconstruction of partially damaged houses** through providing the necessary flooring for reconstruction in **Bijela Ploca, Bosnia and Obrenovac, Serbia.** In the latter one, sanitary wares of 10 Roma families were renewed. In Bijela Ploca 2000 m<sup>2</sup> flooring, 135 tons of insulation material, and tools and construction materials required for the instalment were donated to 36 flood-affected families by HIA.
- As a part of the humanitarian activities **HIA also delivered three high-performance transformers** to the Serbian Electrical Works in December 2014.

*Program financed by the Municipality of Vienna and Diakonie Austria*

A two-phase program was financed by the Municipality of Vienna and Diakonie Austria. The first program part aimed to **support return of dwellers of Kosova into their homes.** Affected families received **construction materials** in two stages from HIA. First they received 178 reconstruction packages; the packages contained 45 litres of wall paint, brushes, sponges and disinfectants. They also took part in an informative training in hygienic issues related to reconstruction of their homes. During the second stage they received vouchers that they could redeem in a nearby store and purchase further construction materials, furniture and household appliances to restore their homes.

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Second phase of the program intended to **assist flood-affected dwellers of Nemila settlement in Bosnia**. A total of 34 families were provided with construction materials and replacement of doors and windows.

**During its relief programs in Serbia and Bosnia Hungarian Interchurch Aid assisted a total of 535 families, 2000 flood victims. Hundreds of tons of foodstuffs and construction materials were delivered to those in need, and reconstruction of a total of 262 houses was contributed to with construction materials, furniture and other goods.**

## The Philippines

The strongest tropical storm ever recorded, the Haiyan typhoon, struck the island state on 8 November 2013. The devastating storm and the subsequent flooding demanded lives of more than 10 000 individuals and affected several millions of people – a lot of coastal villages were equated with land and Tacloban, the largest town of Leyte province, was completely destroyed.

**In addition to emergency assistance (food, drinking water) HIA also reconstructed a class-room.** The project was implemented in cooperation with HIA's partner organization FinnChurchAid working in the region. The reconstruction occurred **in Quinapondan settlement** and students could occupy the classroom on 30 October 2014.

## Iraq

### Support to IDPs in Northern-Iraq

Hundreds of thousands of people have fled their homes and escaped to more secure parts of Iraq e.g. Iraqi Kurdistan due to the spread of the Islamic State. **HIA's aid program in Iraq also focused on governorates of Iraqi Kurdistan where number of IDPs was the highest.**

Following a fact-finding mission in August 2014 HIA's **humanitarian program started in Erbil** where IDPs, living in camps maintained by the Syrian Catholic Church, and families, belonging to the Iraqi Armenian Orthodox Church, were supported. One-week supply of 100 families, with particular attention to large families, elderly and individuals living with disabilities, was provided by HIA.

**In November 2014** HIA supported Christians and other minorities escaping the Islamic State in the frame of a **new aid program**. While preparing the program, HIA established contacts with local authorities, NGOs, UN agencies and churches. During program

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implementation HIA paid **special attention to large families**. HIA's major partner was **CAPNI**, based in Duhok.

**The aid program focused on winterization of IDPs**. Each package contained 3 baby foods (400 grams each), 3 blankets, 1 kerosene cooker, and 34 litre kerosene in jerry cans. **198 large families of Duhok governorate received assistance**. The project was implemented on funds provided by the **MOL-group, the Lutheran Church in Hungary and from HIA's own sources**.

**HIA's humanitarian programs in Iraq assisted a total of 298 families (more than 1500 individuals) in 2014.**

## **Solidarity, awareness raising, fundraising activities**

**In addition to providing regular information on HIA's activities and feedback to donators, three scheduled and three extraordinary fundraising were announced to support our activities in 2014.**

Apart from the relief action called 'Starting the school together' and the Advent love.hunger campaign which has become the country's biggest festive collaboration, we organized the Carefree childhood fundraising and program series for the first time in May.

In addition to the scheduled fundraising campaigns, social collaboration was also invited for the benefit of victims of flood of the century that had hit the Balkans, those suffering from the crisis in Ukraine, and the IDPs in Northern-Iraq.

We also launched awareness raising social campaign for prevention purposes: A national campaign titled 'Recognize it' started in the spring and in the autumn to provide practical assistance to parents and children in how to notice signs of abuse as soon as possible and to inform them where they can seek help.

## **Volunteering**

Volunteering is one of the core values of our organization: in 2014 almost 1000 volunteers assisted our work and almost 500 new volunteers joined HIA's activities. We laid special emphasis on addressing children and young adults. Experts of our organization held lectures, sessions, and awareness raising programs in educational institutions, summer camps, and at festivals several times in 2014. We have also ensured

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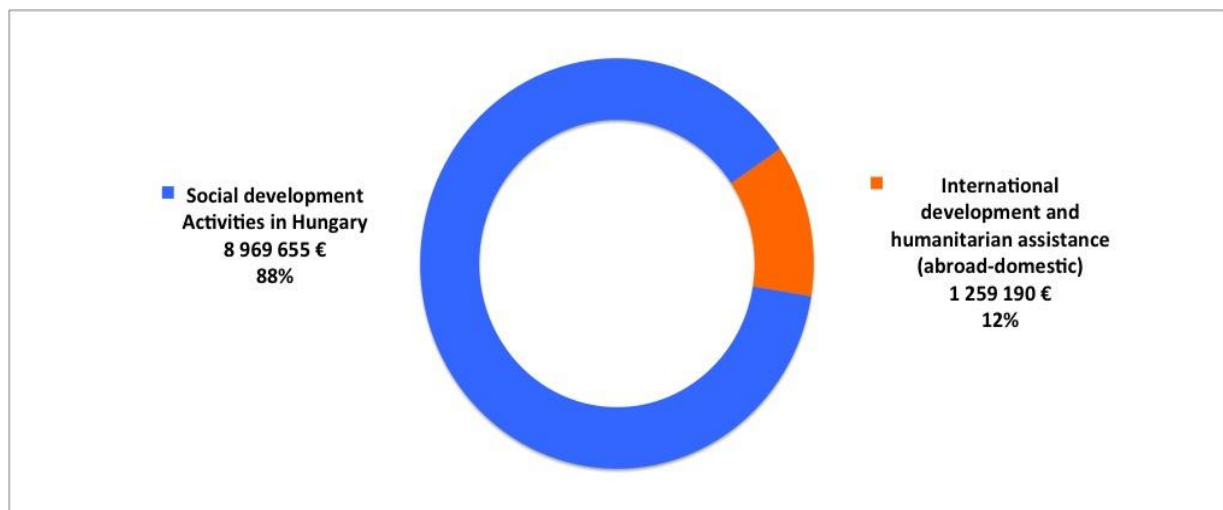
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training and preparing of candidates who wished to volunteer for HIA. We organized regular meetings with volunteers in order to keep them and increase their commitment.

## Financial data

### Total incomes — 2014



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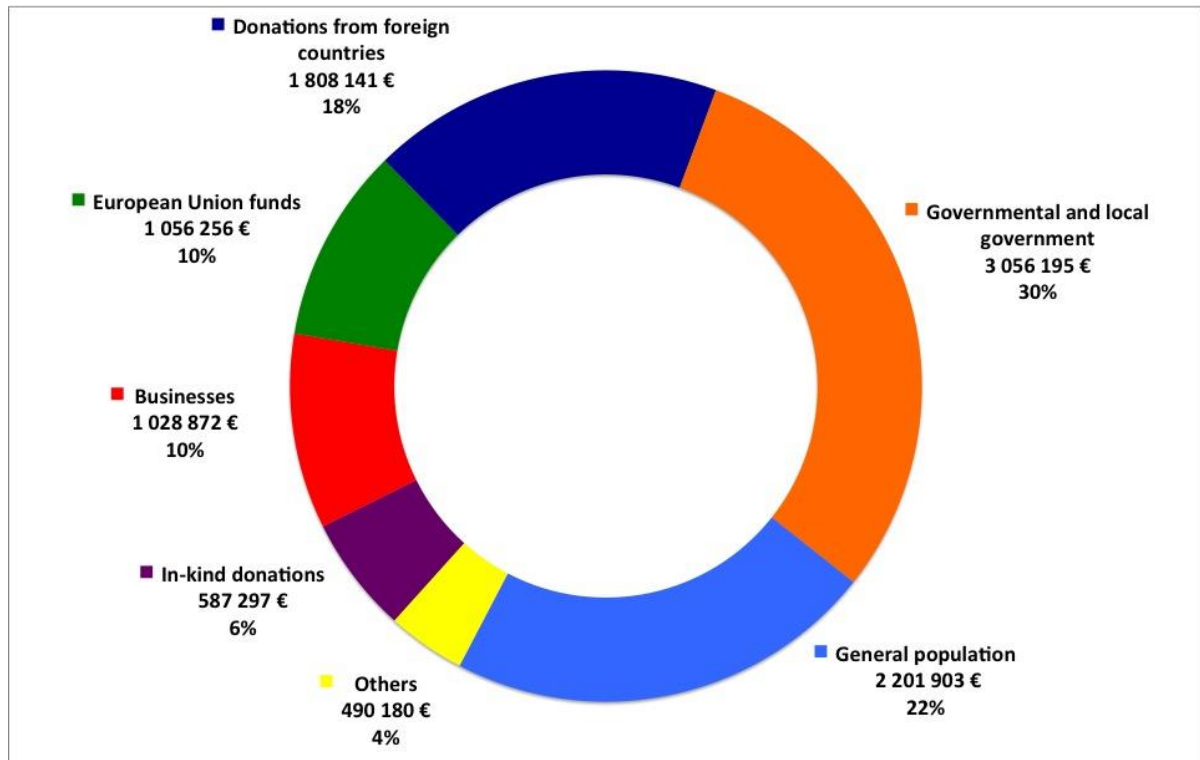
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**Types of incomes — 2014**



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